

RESPONSES TO QUERIES OF PRE-BID MEETING HELD ON 06/07/2020

FOR

REDESIGN, DEVELOPMENT AND COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT
OF DST WEBSITE (HTTP://DST.GOV.IN/)

VP/1920/ DST Comm. Project/Web Development/2019

Date: 06/07/2020

| S. No | RFP Page No. | Relevant Section / Annexure of RFP | Vendor's Query / Comment | Vigyan Prasar's Response |
|-------|--------------|------------------------------------|---|--|
| 1 | 3 | 1. 1.1 SCOPE OF WORK | <p>Bidder shall re-design and develop CMS based DST website on latest version of Drupal as communicated by VigyanPrasar.</p> <p>We would request kindly make it for o open source CMS which are as good as Drupal like JUMLA, Word press etc.It is requested to technology should be in open source with the latest version.</p> | The website must be developed in latest version of DRUPAL. |
| 2 | 3 | 1.3, 1.3.2 | <p>Online forms for regular submission of call for proposals.</p> <p>What feature should be happened please describe?</p> | Online Modules/forms for submission of applications to be developed. |
| 3 | 3 | 1.3, 1.3.6 | <p>Processing pages inclusive of automated email generation and embedded SMS services, wherever required, for each role.</p> <p>What feature should be happened please describe?</p> | Auto generated emails/SMS to be provided to the applicants. Any cost related to this will be borne by vendor/ service provider. |
| 4 | 4 | 1.3.31, 1.3.31.4 | <p>Allocation of dedicated resources for making these changes.</p> <p>Resource is required for full time or part time please Specify?</p> | Full time resource (One qualified web developer with minimum two experience) to be provided on site. The cost should be factored in the Financial bid. |

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| 5 | 5 | 1.15 | <p>All Call Log details (website updates/issues, etc.) are to be managed and maintained by the selected vendor. Online access of all Issues/Tickets with as on date status (centralized helpdesk) to be maintained. The knowledge base of issue logs is to be maintained. The bidder will have to establish a Help Desk, which shall be in operation 24x7. The support staff should have knowledge of the installation of Third Party tools, configuration, and troubleshooting. This is required to ensure 24x7 availability of DST website.</p> <p>What feature should be happened please describe?</p> | <p>All call log details to be maintained by the developer online. No physical Help Desk required</p> |
| 6 | 8 | 4. TENDER FEE AND BID SECURITY | <p>The bidder shall have to deposit Rs.50000/- (FiftyThousand only) as EMD along with tender fee of Rs.500/- (Rupees Five Hundred)Only, in the form of Demand Draft (DD)/Pay Order (PO) drawn on any Nationalized/Scheduled Bank in favour of "Vigyan Prasar" payable at New Delhi. Tender fee (Rs.500) is only to be paid if the tender document is procured from Vigyan Prasar. In case, the tender document is downloaded from the website, No tender fee is required.The bid security, and tender fee may be paid online in the following bank account.</p> <p>As per Government rule the EMD & Tender Fee Should be exempted for MSME ,kindly exempt for equal participation of MSME company as well</p> | <p>Exemptions for EMD/Tender fee can be availed as per GOI orders. While claiming any exemption, the bid/application should be supported with relevant GOI orders, failing which the application/bid would not be considered for exemption. The documents furnished in support of exemption claimed will be subject to scrutiny. In case any of the documents provided in this regard is not found to be commensurate with the requirements enunciated in the GOI guidelines for availing exemptions, the bid(s) will be rejected at the cost of the Bidder.</p> |

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| 7 | 3 | 1.3.6 | Who will pay for email exchange server? | This will be auto generated so no additional payment will be made by Vigyan Prasar. Any cost related to this will be borne by service provider/vendor. |
| 8 | 3 | 1.3.6 | Who will pay for SMS service? | This will be auto generated so no additional payment will be made by Vigyan Prasar. Any cost related to this will be borne by vendor/ service provider. |
| 9 | 5 | 1.21 | Who will pay for security audit, STQC audit certificate and Who will pay for SSL? | This forms part of financial bid (Annexure-2) as such these amounts are to be borne by the bidder. The financial bid should factor in these expenditures for a two years. |
| 10 | 4 | 1.11 | Tender document has mentioned- "Hosting support, hosting of online contests and data management" - KINDLY ELABORATE/EXPLAIN A BIT MORE | The vendor will provide hosting support; will coordinate with NIC for hosting, trouble shoot, address vulnerabilities etc. Vendor will host contests and manage the database of participants and when required |
| 11 | 4 | 1.11 | Who will pay for hosting? | The hosting will be on NIC Cloud. So no additional payment will be borne by vendor. |

Registrar