

RESPONSES TO PRE-BID QUERIES Dated 21 February 2020

[Comprehensive Annual Maintenance Contract for India Science, Technology & Innovation (ISTI) Web Portal]

(VP/1903/IT>CD/ISTI Web Development/2018)

S No	Query raised during pre-bid meeting	Vigyan Prasar's Response
1	STQC Certification is a tedious process. So, relaxation was requested in the scope.	STQC Certification shall be read as 'STQC Compliance' here onwards.
2	API Development is relevant more for mobile based applications, etc. So, clarity is required.	The ISTI Web Portal shall have seamless navigation and user interface on all android and ios versions of hardware, that is, mobile responsive navigation and user interface.
3	Clarification was requested whether exemptions for tender fee and EMD shall be provided under GFR 2017 and startup/incubation centre policy by DIPP.	Exemptions for EMD/Tender fee can be availed as per GOI orders. While claiming any exemption, the bid/application should be supported with relevant GOI orders, failing which the application/bid would not be considered for exemption. The documents furnished in support of exemption claimed will be subject to scrutiny. In case any of the documents provided in this regard is not found to be commensurate with the requirements enunciated in the GOI guidelines for availing exemptions, the bid(s) will be rejected at the cost of the Bidder.
4	Clarification requested on onsite deployment of the manpower.	In rare cases, onsite deployment may be desired for various reasons. It shall not be more than 12 times during the tenure of one year.
5	'Website Security Audit, SSL & STQC Certification (One time)' should be removed from S. No. 2 of Annexure II at page no-16 for better clarity.	Hereon, S. No. 2 of Annexure II at page no-16 stands removed. Point 5 is being added in the Annexure II at page no-16, and shall read as 'The bills for security audit or SSL certification or any kind of certification shall be paid one time on actual, after submission of the original bills.
6	Relaxation is requested for having a registered office in India for last five years, as mention in eligibility criteria 3.1 on page no-5.	Hereon, clause 3.1 shall be read as 'The bidder should have a registered office in India for last three years. A document in support of this should be enclosed.'