VP/19/EPABX/31/10-11   13th Feb 2015

Sub: **Quotation for Annual Maintenance Contract for EPABX System Matrix 32 Lines**

Dear Sir,

Vigyan Prasar an autonomous body under department of science & technology, govt of India invites sealed quotations from eligible firms for annual maintenance contract for EPABX System Matrix 32 Lines.

Qualifying criteria of the service provider & Terms and conditions are as mentioned below.

The bid should include the company profile, list of clients, various completed work orders from organizations, Employee detail, TIN/VAT/Registration /Service Tax Registration Certificate etc and any other relevant detail.

The AMC will be awarded for a period of one year with effect from 01.03.2015 extendable for a period of two years on mutual acceptance and satisfactory completion of previous work/period.

AMC includes replacement of defective parts required for the proper maintenance of the EPABX Systems, cleaning and maintenance of telephone instruments and to keep them all time serviceable.

Firm should provide minimum 12 preventive maintenance visits during one year,i.e.,at least one visit per month and as and when required during the contract period.

The contract is not transferable and Vigyan Prasar reserves the right to terminate it in case of change of change of ownership or location.

The contract is liable to be cancelled in the event of services by the company not found satisfactory.

The company shall be responsible for keeping the BSNL P&T lines functional and shall keep liaison with them for the same.

The payment shall be made on half yearly basis.

AMC services to be provided at A-50,Sector-62,Noida. The sealed quotations should be superscripted" Quotation for AMC for EPABX System Matrix 32 Lines and should reach to the undersigned latest by 26th Feb 2015 up to 03:00 PM. The bids will be opened on 26th Feb 2015 at 03:30PM. VP reserves the right to accept the quotation other than lowest, to reject any or all the bids without assigning any reason thereof.

                                                                Yours Sincerely

                                                                (Somesh CJhingan)
                                                                Registrar